

SOUTH COUNTY HEALTH

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ANNUAL REPORT

FISCAL YEAR 2025



SOUTH COUNTY HEALTH ANNUAL REPORT 2025

Dedication Statement	3
Message to the Community	4
About South County Health	6
Our Vision: A Model Health System.....	7
System At A Glance	8
Awards and Accreditations	10
Advancing Healthcare	11
Facility Upgrades.....	11
Key System Statistics	13
Digital.....	14
Procedural Firsts & Milestones	15
New Provider Spotlight.....	19
DAISY and Petal Awards.....	23
Community Healthcare	25
Home Health.....	25
Community Health	28
Patient Testimonials.....	30
Leadership, Governance, Finance	31
Board of Trustees.....	31
South County Health Senior Leadership.....	33
Financials.....	35
South County Health Foundation.....	36





DEDICATION STATEMENT

This annual report is dedicated to the remarkable people of South County Health whose expertise, compassion, and unwavering commitment define who we are and make our mission possible.

Every day, our physicians, advanced practice providers, nurses, clinicians, staff, and volunteers demonstrate what it means to serve with excellence. Through every patient encounter, every innovation, and every act of kindness, they embody our shared commitment to delivering exceptional care and improving the health and well-being of the communities we are privileged to serve.

In a year marked by both opportunity and challenge, our team remained steadfast—leading with integrity, embracing change, and continuing to earn the trust of our patients and community. Their resilience, professionalism, and dedication reflect the strength of an organization united by purpose and inspired by the belief that every person deserves outstanding care close to home.

We also extend our sincere gratitude to our patients, donors, supporters, and community partners. Your confidence in South County Health, your generosity, and your collaboration fuel our continued growth and our ability to invest in the people, programs, and technologies that shape the future of healthcare.

As we celebrate the progress reflected in these pages, we look ahead with optimism and determination. Together as Rhode Island's Most Trusted Health Partner, we will continue to advance clinical excellence, expand access to care, foster innovation, and strengthen the health of our community for generations to come.



MESSAGE TO THE COMMUNITY

Growing Access. Strengthening Our Future. Serving Our Community.

On behalf of the Board of Trustees, thank you for your continued support of South County Health and our mission to be “Rhode Island’s Most Trusted Health Partner.”

Despite an increasingly challenging healthcare environment, South County Health continues to grow in ways that directly benefit the people and communities we are privileged to serve. Over the past year, we have added providers, expanded services, and increased access to high-quality care across southern and central Rhode Island.

Our growth is reflected in the more than 2,000 new oncology patients, 3,000 new urology patients, 4,000 new OB/GYN patients, and 6,000 new primary care patients we welcomed over the past year. We have also expanded our outpatient services in East Greenwich, Newport, Warwick, and Westerly, bringing more care closer to where our patients live and work.

These are more than numbers and new locations. They represent greater access to care for our neighbors, our families, and the communities we

have served for generations.

As a locally governed health system, we have the ability to respond directly to the needs of our community and keep those needs at the center of our decisions. Preserving that independence remains fundamental to who we are.

At the same time, we recognize that the future of healthcare requires new capabilities and new ways of working. Technology is transforming healthcare, and independent community health systems face growing challenges in developing the capital, infrastructure, technology, and operational scale needed to keep pace.

After more than two decades of considering potential partnerships, over the next few months, we will be publicly announcing some exciting new agreements. These will give South County Health access to leading technology, including a modern electronic health record system, artificial intelligence, and world-class clinical expertise, including a clinical collaboration that will bring expertise from the world’s #1 hospital to Rhode Island.



Importantly, South County Health will remain independently owned and locally governed. Our commitment to personalized, community-based care—and to keeping our patients and community at the center of our decisions—remains unchanged.

This progress is the result of the dedication of our physicians, nurses, clinicians, staff, leadership team, volunteers, and Board of Trustees. We are deeply grateful to everyone who continues to invest their talent and energy in our mission.

We are proud of what we have accomplished together, and we are equally excited about what lies ahead.

Together, we are building a stronger, more innovative, and sustainable South County Health—one that will continue to provide exceptional care to our community for generations to come.

Thank you for believing in South County Health and for being part of our community.



AARON ROBINSON
President and CEO



JOSEPH F. MATTHEWS
Chairman, Board of Trustees



PETER GRAVES, M.D.
President of the Medical Staff



ABOUT SOUTH COUNTY HEALTH



What began as a cottage hospital on Kenyon Avenue in 1919 has evolved into a technologically advanced healthcare system whose innovations and expertise has enabled South County Health to gain regional and national recognition for excellence in patient care and positive outcomes.

A leader in medical quality, service, and innovation, South County Health provides care to patients across Rhode Island in acute and outpatient settings including at Medical and Wellness Centers in Westerly, East Greenwich, and Warwick, as well as Primary Care and Specialty provider offices in Narragansett, Newport, and Wakefield. South County Health is comprised of three healthcare entities: South County Hospital, South County Home Health, and South County Medical Group.

A 5-Star hospital for Overall Quality, South County Hospital is a global leader in robotic-assisted surgeries and is home to more robotic-assisted options than any other hospital in the state.

OUR VALUES

INTEGRITY

Honoring our commitments to those we serve.

CARING

Exceptional compassion for our patients and co-workers.

RESPECT

Building trust through mutual regard, openness, collaboration, and humility.

EXCELLENCE

Relentless pursuit of benchmark performance in everything we do.

PARTNERSHIP

Building relationships that support our values and accelerate results.

STEWARDSHIP

Managing organizational resources to preserve and sustain our mission.



OUR VISION: A MODEL HEALTH SYSTEM

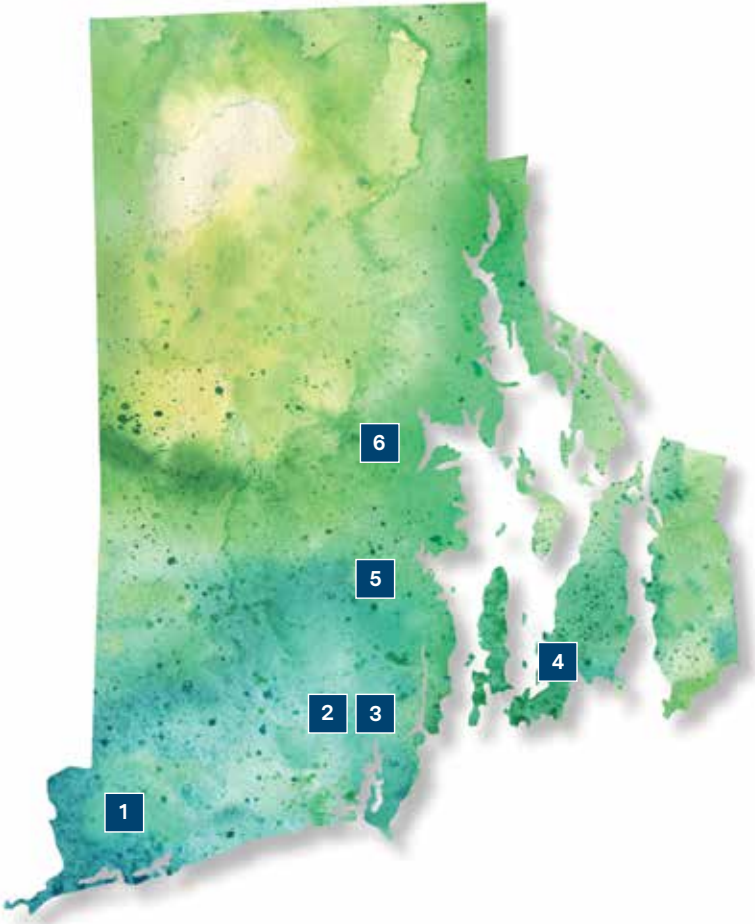


KEY STRATEGIC INITIATIVES

1. **HIGH PERFORMING HEALTH SYSTEM**
Achieving top 10% in quality, service, and financial performance.
2. **SERVICE LINE CENTERS OF EXCELLENCE**
Destination quality, service, and innovation for key clinical programs.
3. **TRANSFORMATION**
Deployment of contemporary, consumer-driven platforms and models of care leveraging automation, data, and analytics to enhance health outcomes.
4. **ACCESS**
Seamless, connected, and easy access that delights our customers.
5. **COMMUNITY HEALTH**
Integrate services that connect our communities to care across the continuum advancing health and value.



SYSTEM AT A GLANCE



LOCATIONS

Westerly **1**

Wakefield **2**

Narragansett **3**

Newport **4**

East Greenwich **5**

Warwick **6**

SERVICES

- Anticoagulation Clinic
- Cardiovascular Care
- Center for Women’s Health
- Dermatology
- Diagnostic Imaging
- Emergency Department
- Express Care
- Gastroenterology
- General Surgery
- Home Health
- Hospital Medicine
- Infectious Disease Clinic
- Laboratory Services
- Nephrology & Hypertension
- Oncology/Hematology
- Orthopedics
- Primary Care
- Radiation Therapy
- Urology
- Wound Care

MEDICAL STAFF

529 *Total Providers*

39 *Physicians*

133 *Advanced Practice Providers*



LOCATIONS & PRACTICES

SOUTH COUNTY HOSPITAL

p. 401-782-8000
SouthCountyHealth.org

ANCILLARY SERVICES

LABORATORY SERVICES

East Greenwich, Narragansett,
Wakefield, Warwick, Westerly
p. 401-788-1418
f. 401-782-9812

DIAGNOSTIC IMAGING

East Greenwich, Wakefield,
Warwick, Westerly
p. 401-788-1486
f. 401-782-9894

PRIMARY CARE

EAST GREENWICH

p. 401-471-6760
f. 401-471-6765

NARRAGANSETT

p. 401-789-8543
f. 401-782-8766

EXPRESS CARE

EAST GREENWICH

p. 401-471-6740

WARWICK

p. 401-562-1017

WESTERLY

p. 401-604-2500

For fastest care, including
virtual care options, use

GetCare.SouthCountyHealth.org

WARWICK

p. 401-562-1020
f. 401-562-1056

WESTERLY

p. 401-604-2530
f. 401-604-2560

SPECIALTY CARE

CENTER FOR WOMEN'S HEALTH

Wakefield, Warwick, Westerly
p. 401-789-0661

GENERAL SURGERY

Wakefield, Warwick, Westerly
p. 401-284-1212
f. 401-788-8730

INFECTIOUS DISEASE CLINIC

Narragansett
p. 401-471-6285

NEPHROLOGY & HYPERTENSION

East Greenwich, Wakefield, Westerly
p. 401-782-0090
f. 401-782-0988

CANCER CENTER

Wakefield
p. 401-783-6670
f. 401-789-4990

RADIATION THERAPY

Wakefield
p. 401-284-0850
f. 401-284-0860

UROLOGY

East Greenwich, Newport,
Wakefield, Warwick
p. 401-788-8780
f. 401-788-8787

WOUND CARE

Wakefield
p. 401-788-1638

PARTNERSHIP PRACTICES

CNE CARDIOLOGY

SCH partner location:
Wakefield
p. 401-789-5770
f. 401-889-5082

GASTROINTESTINAL MEDICINE ASSOCIATES

SCH partner location:
East Greenwich
p. 401-943-1300
f. 401-946-8480

ORTHO RHODE ISLAND

SCH partner locations:
Wakefield, Westerly
p. 401-777-7000
f. 401-782-6810
f. 401-738-3777 (Warwick)

SOUTH COUNTY DERMATOLOGY

SCH partner locations:
East Greenwich, Westerly
p. (401) 250-5640
f. (401) 471-6865

THE VASCULAR EXPERTS RI

SCH partner location:
Wakefield
p. 401-661-8088
f. 401-661-8086

NEW PATIENT / PRIMARY CARE LINE

401-789-8543

Dedicated line for patients to schedule appointments
with South County Medical Group providers at any of our
primary care locations.



AWARDS & ACCREDITATIONS

CELEBRATING EXCELLENCE

At South County Health, our mission is clear: to be Rhode Island's Most Trusted Health Partner, delivering the highest quality, accessible, and sustainable healthcare to our community.

South County Health is nationally recognized for delivering exceptional quality, safety, and patient-centered care. South County Hospital is the only hospital in the Northeast and one of just 19 hospitals nationwide to have earned 5-Star Ratings from the Centers for Medicare & Medicaid Services (CMS) for both Overall Hospital Quality and Patient Experience. Today, South County Hospital holds a 4-Star Overall Hospital Quality Rating from CMS—the highest rating achieved by any hospital in Rhode Island—and has also earned a 5-Star Rating for Home Health Patient Experience. In addition, South County Hospital has ranked among the top 7% of hospitals nationally for patient experience based on HCAHPS survey results.

Our commitment to excellence has also earned 11 Leapfrog "A" Hospital Safety Grades since 2018, the Healthgrades Outstanding Patient Experience Award, and 5-Star ratings for both Vaginal and Cesarean Delivery, along with nationally recognized accreditations in stroke care, orthopedics, and patient safety.

These honors are a testament to the skill, compassion, and teamwork of all of our staff, providers, and volunteers. Their hard work and commitment to making a difference in the lives of our patients every day, play an essential part in fulfilling our mission of being Rhode Island's Most Trusted Health Partner.

Castle Connolly: South County Hospital has been named a 2025 Castle Connolly Top Hospital for Spine Surgery, placing it among the top 25% of hospitals nationwide for excellence in spine care.

Blue Distinction Center+ for Hip and Knee Replacement: Recognizes hospitals for their expertise and efficiency in delivering specialty care.

Healthgrades: Pulmonary Care Excellence Award (2025), Outstanding Patient Experience Award (2025)

Joint Commission Accredited: South County Health and Ortho Rhode Island achieve repeat Joint Commission Advanced Certification, highlighting patient education and prehabilitation programs.

Blue Cross & Blue Shield of Rhode Island: Exemplary Worksite Health Award (2025)

Centers for Medicare & Medicaid Services (CMS): South County Health earned 5 Stars for Patient Survey and 4.5 Stars for Quality

U.S. News & World Report Best Home Health Agencies: South County Health earned a "High-Performing" designation for quality and patient outcomes.



ADVANCING HEALTHCARE

FACILITIES UPGRADES AND EXPANSIONS

PARKING

A new staff parking lot will be coming soon, freeing up an additional 57 spots closer to the hospital providing patients and visitors more convenient access to care.



CATH IR

South County Health is launching a transformative initiative to rebuild and expand our facilities, creating a state-of-the-art Hybrid Cardiac Catheterization & Interventional Radiology (IR) Suite.



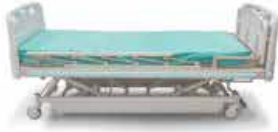
LAB ANALYZERS

These new advanced analyzers installed in our laboratory, mark a significant leap forward in technology and service capabilities.



FY2025 KEY HOSPITAL STATISTICS

OBSERVATION CASES & DISCHARGES



8,426

BIRTHS (DISCHARGES)



697

SOUTH COUNTY HOME HEALTH VISITS



49,372

ENDOSCOPIES



5,067

PROVIDER OFFICE VISITS



197,307

EXPRESS CARE VISITS



46,501

AVERAGE LENGTH OF PATIENT STAY (DAYS)



4.00

TOTAL SURGERIES



5,976

EMERGENCY ROOM VISITS



27,307

OUTPATIENT VISITS



234,496



DIGITAL STATISTICS

FY25
EXPRESS CARES &
EMERGENCY DEPARTMENT



14,079

FY25
% OF EXPRESS CARE/ED
VISITS DIGITALLY SCHEDULED



12%

27.3% EC and 2.16% Lab

FY25
EXPRESS CARE
VIRTUAL VISITS



825

FY25
MEDICAL GROUP
PATIENT PORTAL ENROLLMENTS



37,314

FY25
MEDICAL GROUP VISITS
DIGITALLY SCHEDULED

SCMG

4,674

FY25
MEDICAL GROUP
VIRTUAL VISITS

SCMG

1,158

FY25
% OF MEDICAL GROUP
ENROLLED IN PORTAL

SCMG

82.5%



PROCEDURAL FIRSTS AND MILESTONES

15 YEARS OF MAKO



The Center for Advanced Orthopedic Surgery, a partnership between South County Health and Ortho Rhode Island, proudly marks 15 years of robotic-assisted joint replacement with the Mako system, reflecting a long-term commitment to innovation, precision, and patient-centered care that is nationally recognized.

South County Hospital has been at the forefront of this technology from the beginning. The first Mako procedure at South County Hospital was performed in December 2010, initially for partial knee replacements. Adoption quickly expanded to total hip procedures in 2011—making South County Hospital one of the first sites in the nation to offer this technology—and total knee procedures in 2016, with Dr. Marchand becoming one of the first surgeons in the world to perform a total knee replacement using the Mako platform.

250+ AQUABLATION CASES



South County Health has reached another major milestone in advanced urologic care, performing its 250th Aquablation procedure, the innovative treatment for benign prostatic hyperplasia (BPH), on November 11, 2025. The milestone procedure was performed by Arnold Sarazen, MD.

With 250+ procedures completed, South County Health continues to lead the region in advanced BPH treatment—helping patients regain quality of life through faster recovery, fewer symptoms, and proven long-term outcomes.



SCH AMONG FIRST IN THE WORLD TO OFFER MAKO 4.0

Fifteen years after introducing Mako SmartRobotics™ to the residents of South County in 2010, South County Hospital, in partnership with Ortho Rhode Island, is proud to be among the first hospitals in the world to offer the cutting-edge Mako 4.0 system at the Center for Advanced Orthopedic Surgery.

"Mako 4.0 further enhances the benefits of robotic-assisted surgery, improving every aspect of the process from planning to recovery," says Ortho Rhode Island surgeon Robert Marchand, MD. "This technology ensures precision and efficiency, allowing us to deliver exceptional care—right here in our community."

Introduced in early 2025, the Mako 4.0 system takes robotic-assisted surgery to the next level with:

- Hardware: Enhanced robotic arms and tools that offer better visualization and connectivity.
- Software: A single, versatile platform to ensure every surgery is planned and executed with precision.



INTRODUCING THE CORIN APOLLO

New Robotic Technology at South County Health Brings Comfort Within Reach for Patients with Knee Pain

South County Health, in partnership with Ortho Rhode Island, is now offering the latest advancement in robotic-assisted surgery at the Center for Advanced Orthopedic Surgery at South County Hospital. With the Corin Apollo system, our expert surgeons are providing personalized, precise care that delivers life-changing results—all close to home.

What is Corin Apollo?

Corin Apollo is the latest in knee replacement technology:

BalanceBot: Provides precise, personalized knee assessments for tailored treatment.

Apollo Robot: A patient-mounted system delivering unparalleled accuracy and efficiency in surgical cuts.

Apollo Station: Compact and adaptable planning tools that improve the surgical experience for both patients and teams.



DR. IAN MADOM PERFORMS 500TH ROBOTIC-ASSISTED SPINE SURGERY AT SOUTH COUNTY HOSPITAL

The Center for Advanced Orthopedic Surgery, a partnership between Ortho Rhode Island and South County Health, is celebrating a major milestone in robotic-assisted spine surgery.

On February 3, Ian Madom, MD, an orthopedic spine surgeon at Ortho Rhode Island, performed his 500th case using the Globus ExcelsiusGPS® robotic navigation system.

Dr. Madom has been a leader in advancing minimally invasive spine surgery, helping South County Hospital remain at the forefront of surgical innovation. The ExcelsiusGPS® system enhances precision and efficiency, offering patients improved accuracy, reduced recovery time, and better overall outcomes.

“This milestone is not just a number—it’s 500 patients who have benefited from cutting-edge technology and expert care,” said Dr. Madom. “I’m proud to partner with a hospital that prioritizes innovation and excellence in spine surgery.”

South County Health and Ortho Rhode Island have partnered to create the Center for Advanced Orthopedic Surgery which offers a complete range of orthopedic care services, board-certified surgeons with a record of superior outcomes, and the latest robotic surgical technology. That’s our commitment to coordinated, patient-centered care. That’s in our DNA.

Our combination of state-of-the-art technology and unparalleled surgical experience, speaks for itself. Our team has distinguished itself as one of the most innovative and accomplished centers for orthopedic care in the world, receiving local, national, and international accolades.

Back, Neck or Leg Pain impacting your day-to-day life? Call Ortho Rhode Island today to schedule an appointment: 401-777-7000



NEW PROVIDER SPOTLIGHT

MEDICAL ONCOLOGY

Gerald Colvin, DO, is a board-certified physician who specializes in Oncology and Hematology and serves as Medical Director of Hematology/Oncology at South County Health Cancer Center. Dr. Colvin rejoins the organization after previously serving from 2013 to 2019, bringing extensive leadership and clinical experience. He earned his medical degree from the Philadelphia College of Osteopathic Medicine.



Heather Glenn, FNP, is a family nurse practitioner who specializes in Oncology and Hematology. Heather will begin seeing patients in January 2026 at South County Health Cancer Center, bringing experience from Roger Williams Cancer Center and prior roles with Anchor Medical, Coastal Medical, and Thundermist Health systems in Rhode Island. She earned her Master of Nursing from the University of Rhode Island and is board certified by the American Academy of Nurse Practitioners.



Patricia Karwan, DNP, is a nurse practitioner who specializes in Oncology and Hematology. Patricia joins South County Health Cancer Center from Roger Williams Cancer Center and brings prior experience with Care New England and Rhode Island Hospital. She earned her Doctor of Nursing Practice from Sacred Heart University and her Master of Nursing from Wayne State University, and is board certified by the American Academy of Nurse Practitioners.



Griffin Reynolds, MD, is a board-certified physician who specializes in Oncology and Hematology. He began seeing patients in November 2025 at South County Health Cancer Center, bringing expertise in internal medicine, hematology, and oncology. He earned his medical degree from St. George's University School of Medicine and completed his undergraduate studies at Bucknell University.



PRIMARY CARE

Samuel Asamoah, PA-C, is a certified physician assistant who specializes in Primary Care. He joined the Narragansett Primary Care team in September, supporting patients in achieving their health and wellness goals. He earned his education from the University of New England.



Taryn J. Carbone, FNP, is a board-certified Ambulatory and Family Nurse Practitioner. Taryn attended Simmons College and is currently seeing patients in our East Greenwich Primary Care office.



Lauren Levanduski, DNP, is a doctorally prepared nurse practitioner who specializes in Primary Care. Lauren is board certified by the American Nurses Credentialing Center and provides comprehensive, patient-centered primary care services at South County Health Primary Care in Westerly. She earned her education from Tennessee State University.



RADIATION ONCOLOGY

James Assif, MD, is a board-certified physician who specializes in Radiation Oncology. He joined South County Health Radiation Therapy in August and works alongside Dr. Joyce, expanding access to expert radiation services in the community. He earned his medical degree from SUNY Upstate Medical University.



Donald Joyce, MD, is a board-certified physician who specializes in Radiation Oncology. Donald completed his education at the Georgetown University, School of Medicine.



SURGICAL ONCOLOGY

N. Joseph Espat, MD, is a board-certified physician who specializes in Surgical Oncology and General Surgery. He joined South County Health in August, bringing more than 35 years of experience and advanced training from Memorial Sloan Kettering Cancer Center. He provides expert, patient-centered care for a wide range of cancers.



CENTER FOR WOMEN'S HEALTH

Kelly Russell, Nurse Midwife, is an advanced practice midwife starting in April.



Martha Moe, MD, is a board-certified OB-GYN Physician. Martha will be Assistant Vice President of South County Medical Group and Medical Director, Center for Women's Health starting in July.



GENERAL SURGERY

Shennel Gelin, MD, brings surgical expertise and a patient-centered approach to care, helping patients navigate everything from routine procedures to complex operations with confidence.



NEPHROLOGY

Priya Patel, MD, is a board-certified physician who specializes in Nephrology. Dr. Patel provides comprehensive care for patients with kidney-related conditions and practices at South County Health Nephrology, serving locations in East Greenwich and Westerly.



WOUND CARE

Rebecca Brierley, PA-C, is a certified physician assistant who specializes in Wound Care. Rebecca provides expert treatment for acute and chronic wounds and practices at South County Health Wound Care Clinic in Wakefield.



UROLOGY

Brianna Logan, APRN, is an advanced practice registered nurse who specializes in Urology. Brianna provides comprehensive care for patients with a range of urologic conditions and practices at South County Health Urology in Wakefield. She earned her education from Rhode Island College.



Nicole Odabashyan, FNP, is a family nurse practitioner who specializes in Urology. Nicole is board certified by the American Academy of Nurse Practitioners and provides comprehensive care for patients with urologic conditions. She earned her education from Regis College.



SURGICAL APPS

Sheila Nwachukwu, APRN, is an advanced practice registered nurse who specializes in General Surgery and Urology. She provides comprehensive surgical and urologic care and practices at South County Health General Surgery in Wakefield.



Lauren Violette, DNP, FNP, is a doctorally prepared family nurse practitioner who specializes in Urology, Urologic Surgery, and General Surgery. Lauren is board certified by the American Nurses Credentialing Center (ANCC) and provides comprehensive surgical and urologic care to her patients. She earned her education from Sacred Heart University in Connecticut.



Sandra Wright, PA-C, is a certified physician assistant and serves as Lead Physician Assistant of Surgical Subspecialties. She specializes in General Surgery and Urology, providing comprehensive surgical care and support to patients across both specialties.



DAISY AND PETAL AWARDS

The DAISY Foundation was established in 1999 by the family of J. Patrick Barnes. His family was awestruck by the care and compassion his nurses provided and one of the goals they set in creating a Foundation was to recognize extraordinary nurses everywhere who make an enormous difference in the lives of so many people by the super-human work they do every day. Cinnamon rolls were a favorite of Patrick's during his illness. The Barnes Family asks that whenever and wherever nurses smell that wonderful cinnamon aroma, they stop for a moment and think about how special they are.

2025 Daisy Award Recipients

- Jessica Mailloux
- Laurie Robert
- Ashley Woodbine
- Meagan Griffin
- Jacklyn Duridas



The Petal Award is a program created by South County Health's Nursing Shared Governance group to recognize nursing support staff who go above and beyond their line of duty. Nurses wouldn't be able to perform their jobs without the help of dedicated and talented support staff.

Petal Award honorees personify South County Health's commitment to patient experience. These individuals consistently demonstrate excellence through their extraordinary, compassionate care while promoting a restful and healing environment.

2025 Petal Award Recipients

- Amanda Whaley
- Gina Machado



PRESTIGIOUS AWARD RECIPIENTS

Each year during Employee and Nurses Week, South County Health recognizes outstanding contributions of staff from across the health system.

IN 2025, WE RECOGNIZED:

Advanced Practice Provider of the Year

Diane McKeeff, APRN, Assistant Medical Director of Primary Care

Employee of the Year

Kimberly D'Ellena, RN, Transitional Care Coordinator, Case Management

Excellence in Stewardship

Razel Grecia, Revenue Cycle, CDI Specialist

Leader of the Year

Katie Tappero, RN, Telemetry, Director

Nurse of the Year

Rachael Burch Maguire, RN, Med Surg

Patient Safety Champion

Julia Ricard, PT, DPT, Inpatient Rehab Services, Team Leader

Physician of the Year

Peter Graves, MD, MBA, President of the Medical Staff,
Chief of Emergency Medicine

President's Award

Matt Moeller, Director, Marketing and Communications





COMMUNITY HEALTHCARE

SERVING OUR SOUTH COUNTY COMMUNITY

SOUTH COUNTY HOME HEALTH

South County Home Health is a leader in the delivery of skilled visiting nurse care, rehabilitation, wound care, and other medical and non-medical services for patients who are recovering at home. As the community grows in demographics and geography, South County Home Health responds to current needs and positions itself to pivot and meet changing needs supporting our community by providing the option of quality care at home.

We are proud to offer specialty services such as Big and Loud, Certified Diabetic Educator, Certified Wound Nurse, as well as staff certified in Lymphedema therapy and Vestibular therapy.

At South County Health, we are stewards of your health. We want you to maintain or achieve optimal health so together, we can create a healthier, more vibrant community. Our community benefit initiatives and collective health improvement efforts with diverse partner organizations, are one way that we demonstrate our commitment to the health of the South County community.

South County Health ventures toward the next three-year cycle of the Community Health Needs Assessment 2025 actively collecting qualitative and quantitative data to review to update priority areas and embark on reflect of work completed and development of new or continued improvement interventions.

2022 Community Health Improvement Plan (CHIP) guided community benefit and population health improvement activities across South County. The CHIP built upon previous health improvement activities, while recognizing focus areas of Behavioral Health and Chronic Disease Management

Goals, objectives, and strategies from the 2022 three-year CHIP are outlined below.



BEHAVIORAL HEALTH

GOAL: Strengthen and support community initiatives that increase awareness of behavioral health, improve access to treatment, and promote wellness, recovery, and resilience.

- Reduce behavioral health stigma and fear of seeking treatment.
- Improve access to high quality behavioral health services and supports along a full continuum of care.
- Reinforce behavioral health as a chronic condition.

CHRONIC DISEASE

GOAL: Achieve equitable life expectancy and quality of life for all people by ensuring all residents have the resources they need to maintain their health.

- Promote healthy living for residents through all stages of life, with a focus on addressing social determinants of health barriers.

ALZHEIMER'S AND DEMENTIA PLAN

South County Health primarily serves the residents of Washington County. According to the United States Census Bureau, Washington County has the second-highest percentage of residents aged 65 and older in Rhode Island, with 24.3 which is 5% higher than the state average.

Alzheimer's disease represents a growing public health challenge in Rhode Island, particularly among adults over 65. In 2020, approximately 24,000 Rhode Islanders in this age group were living with Alzheimer's, making Rhode Island the state with the third-highest prevalence of the disease in New England.

Recognizing the unique needs of this vulnerable population, South County Health implemented the care model known as Hospital Elder Life Program (HELP) at South County Hospital to provide supportive care for patients with dementia and Alzheimer's during their hospital stay. This program aims to enhance the well-being and outcomes of these patients.

HELP is a comprehensive, multi-component program designed to support hospitalized seniors in maintaining their physical and cognitive functioning. Through cognitive exercises, companionship, and engaging activities, each patient receives a personalized plan that encourages both mental and physical activity.

By combining the efforts of hospital staff and volunteers, HELP offers regular assessments, supportive visits, recreation, and exercise opportunities. These interventions help seniors at risk of cognitive decline stay mentally and physically active during their hospital stay, ensuring a smoother transition to home and reduce the risk of long term institutionalization. The program's impact is significant: studies have shown that HELP reduces delirium rates by 40% and functional decline rates by 67%, while also shortening hospital stays.



PATIENT EXPERIENCE

In FY2024, South County Home Health achieved its goal of 5 Stars for Patient Experience as measured by Home Health Compare (Medicare.gov). Home Health Value Based Purchasing (HHVBP) demonstrated an exceptional result for Home Health in Patient Experience scoring.

By continuing to improve upon best practices, our goal is to achieve a 5-Star rating in Patient Quality metrics.

Focused efforts will:

- Optimize best practices with scheduling around patient preferences.
- Support newly admitted patients with in-home leadership rounding and follow-up on discharge calls to ensure smooth transition back to community support.

ADDRESSING SOCIAL DETERMINANTS OF HEALTH

South County Health has supported clients with Social Determinants of Health (SDOH), providing financial assistance, education, social and emotional support, among other items. The following is a list of services provided by the South County Home Health:

- Supplying grocery gift cards and short term support with utilities.
- Help home-bound patients and families to arrange pick-up or delivery services for prescriptions.
- Encouraging prefilled medications to improve compliance and safety.
- Connect with community-based resources for delivery services from the local food bank for home-bound patients.
- Supported vaccination education and providing available resources for clinics.

Home health staff assist with coordination of office and telehealth visits. Leverage Mobile Integrated Health (MIH) to provide wrap around services to maintain independence in their home.



COMMUNITY HEALTH

The Community Health Division provides stewardship for the community through strategic, collaborative partnerships with other organizations whose mission and vision support the health and well-being of residents within the communities we serve.

HEALTHY BODIES HEALTHY MINDS (HBHM)

Healthy Bodies Healthy Minds (HBHM) provides programs that focus on system-level changes through a convener of community partners with individual community-based support offered through the Community Health Team and other specialized programs.

To ensure inclusivity of all communities within Washington County, South County Health provided administration and staffing for the HBHM program for its role as one of 15 Health Equity Zones (HEZ) in the state. HBHM is funded by the Rhode Island Department of Health, Substance Abuse & Mental Health Services Administration, The Rhode Island Foundation, and Blue Cross Blue Shield of RI.

WASHINGTON COUNTY ZERO SUICIDE PROGRAM (WCZSP)

WCZSP takes a population health approach to suicide prevention by implementing Zero Suicide within the region's eight major healthcare organizations, including South County Health. An important part of this effort is having an adequately trained workforce and universally screening patients for depression and suicidality.

Programmatic sustainability at South County Health includes Question Persuade Refer training to all new employees at orientation, standardized screening for all patients on suicide risk and behavioral health needs with defined care plans. Screening in emergency room triage for imminent suicidal risk

- To date, 1,568 of South County Health's staff have been trained in Question, Persuade, Refer (QPR) suicide prevention training and all new employees go through training as part of their orientation. This accounts for 55.7% of Washington County's total QPR trainings.
- A universal Patient Health Questionnaire (PHQ) was implemented for patients seen in the Emergency Department with South County Hospital screening all ED patients 25 and up. From 2020-2023, a total of 158,802 PHQ and C-SSRS screenings have been conducted to identify patients at risk of suicide. This accounts for 55.7% of Washington County's total PHQ and C-SSRS screenings.



BEHAVIORAL HEALTH IN RI

Washington County is a designated mental health shortage area due to an inadequate number of providers and inpatient beds. The Mental Health Association of Rhode Island recognizes multiple reasons for the current state of the mental health care landscape in Rhode Island. Lack of resources, however, is cited by 67% of providers as a reason for not being able to accommodate new patients into their already full caseloads.

Behavioral health continues to be a high area of focus with 1 in 4 Washington County adults report excessive use of alcohol higher than state and national overall. The proportion of adults experiencing mental distress/depression has increased in Washington County, statewide and national. Short staffing and lack of available beds has led to long wait times and delayed services. 1 in 3 Rhode Island high school age youth report experiencing mental distress disproportionately higher in females and Black, Indigenous, and People of Color (BIPOC).



COMMUNITY APPROACH TO BEHAVIORAL HEALTH CARE

South County Health has been actively working within Washington County on improved care for behavioral health patients for many years, collaborating with local partners, people with lived experiences of behavioral health issues, and state and local officials. While there is a crisis at hand, we are working toward sustainable improvements including investments in:

- Behavioral Holding Unit (ED-B)
- Psychiatry services
- De Escalation Training
- Suicide Prevention Training
- Behavioral Health Trained Nurses and Ancillary support
- Care Plans and Clinical Pathways
- Utilization of Newest Medication Regimes
- Community Health Workers
- Peer Support Workers
- Leveraging Patients with Lived Experiences
- Growth in Social Work Services
- Paramedicine
- Collaboration with Local and State Partners





"Five stars is truly an understatement."

I can honestly say that Dr. Griffin Reynolds was chosen by God to do what he does. His compassion, patience, and genuine concern for his patients are something you don't see every day."

Oncology Patient



"Dr. Colvin is simply the best oncologist we have had the pleasure of knowing. We are beyond grateful for his compassion, knowledge, bedside manner, and work ethics.

Dr. Colvin is willing to fight for his patients, he listens to his patients, and is a one of a kind doctor.

We will always be great full for having Dr. Colvin on our team."

Oncology Patient



"I was going through a very difficult time, and your team truly made a difference. Because of the love and compassion I felt, I will never go to another hospital.

The epic care you deliver at your hospital is completely worth the drive and it is a beautiful one at that. I am deeply grateful for everything."

Emergency Department Patient
Honey (2025)



"My wife Elisa and I would like to thank each staff member that helped us through the experience of welcoming our baby girl, Nora, to this world. The second we arrived on the women's wing at SCH to the moment we left, every person was professional, caring and genuinely happy to answer our questions and assist us.

Women & Newborn Care Unit Patient
BIII (2024)



"Dr. Sarazen is a tremendous professional of the highest integrity. He has been my urologist for over 24 years & he was instrumental in discovering my kidney cancer in 2003. He very well could have saved my life as I tried to persuade him that I didn't need it, as it had been negative in previous episode of hematoma a few years earlier."



"Dr. Johnson is the best! She listens to my questions or concerns and offers thoughtful input.

She has created a plan, makes recommendations, and talks me through it in terms that are easily understood. Then waits for agreement. I am very happy with her and all that she offers me as her patient."

Urology Patient



"Dr. Joyce is outstanding."

He and the nursing staff and the technicians giving radiation are professional, empathetic, kind and considerate. I thank God for his excellent care."

Radiation Therapy Patient



"Dr. Assif is a prime example of everything a GOOD doctor should be.

He was fantastic, loved him! His techs and his office & nurses were great!.

The entire staff at SCH Radiation Therapy is A+"

Radiation Therapy Patient

[READ MORE AT SOUTHCOUNTYHEALTH.ORG/STORIES](https://southcountyhealth.org/stories)



LEADERSHIP, GOVERNANCE, FINANCE

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FINANCIAL SUMMARY FY2025



OPERATING REVENUE



INVESTMENTS INTO OUR COMMUNITY



SOUTH COUNTY HEALTH FOUNDATION



CHARITABLE GIVING AND SUPPORT

FY2025 provided wonderful opportunities to gather and support South County Health through a series of successful fundraising events, including:

- Auxiliary Comedy Show
- Annual Golf Invitational
- Mews Tavern Gear 'n' Beer 5k

These events, made possible by the generosity of our community, continue to strengthen our ability to provide exceptional care. Thank you to all who participated and contributed!

CIRCLE OF CARE

With 150 members in the Circle of Care, we raised over \$446,000 for the Annual Fund, ensuring vital resources are directed where they are needed most. This generosity fuels innovation, elevates patient care, and strengthens our ability to care for every individual who walks through our doors.



CHARITABLE TRUSTS & BEQUESTS

South County Health is deeply honored to benefit from the generosity of the following charitable trusts. These legacy gifts, established through thoughtful estate planning, play an important role in sustaining and strengthening our mission.

Through their foresight and enduring commitment, these individuals and families have created a lasting legacy that supports the health and well-being of our community. Their generosity helps ensure that compassionate, high-quality care will remain available close to home for generations to come.

- A.G. Hazard Beneficent Fund
- Albert Oeschger Trust
- Arthur M. Potter Trust
- Attmore A. Tucker Memorial Fund
- Clark-Lyon Fund
- Daniel Sherman Trust
- Dr. J. Paul Jones, Carolyn M. Jones and Virginia L. Jones
- E. H. Fobes Charitable Trust
- E. Thompson Trust Louis F. Bell Fund
- Emilie Luiza Borda Charitable Fund
- Howard A. & Lillian M. Walsh Trust
- James A. & Elizabeth K. Fletcher Fund
- Jane Walker Skogley Trust
- John T. & Nellie T. Gardner Trust
- Marian S. & Frederic T. McAuslan Endowment Fund
- Mildred A. Jodat Trust
- T. DeCoppett Residuary Trust
- The Estate of Thomas Scott Rogers

GRANT SPOTLIGHT

We are grateful to the grantors who make critical capital projects and vital programs at South County Health possible. Their investment strengthens our ability to enhance facilities, acquire advanced technology, and expand services that improve patient care access across our community.

- BankNewport
- The Champlin Foundation
- Ida Ballou Littlefield Memorial Trust
- Ocean State Charities Trust
- Fred M. Roddy Foundation
- The Roddy Holden Kintzel Charitable Fund
- Edward J. & Virginia M. Routhier Foundation
- Three Angels Fund
- The Warren Alpert Foundation

BUSINESS PARTNERS

We have engaged 15 community-based businesses in support of South County Health's mission. Now in its eighth year, the Business Partner program offers local businesses a meaningful way to champion the health and well-being of their staff and communities they serve.

South County Health extends its gratitude to our Business Partners for investing in the health of our community.



SOUTH COUNTY HEALTH DONORS

We are grateful for your support.

CIRCLE OF CARE DONATIONS TO THE ANNUAL FUND

BENEFACTOR

Gifts of \$25,000 and above

Murray Family Charitable Foundation
Cathy and Tom Ryan
The Joseph & Rosalyn
Sinclair Foundation, Inc.
South County Hospital Auxiliary
Ken and Dorothy Woodcock

1919 SOCIETY

Gifts of \$10,000-\$24,999

Robert K. Dyer, MD and Gail A. Dyer, Esq.
Grimshaw-Gudewicz Charitable Foundation
John Marshall Family Foundation
Edward D. and Barbara E. Langon
Marie Christine Foundation
Sara and Jason Marshall
Jane and W. Bruce Rollins

CHAIRMAN'S CLUB

Gifts of \$5,000-\$9,999

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Ann F. Conner
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Chemical Company Fund
Christina and Duncan Cocroft
Lodowick Collins and Marjorie Jackson
Mary and Richard Kenny
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Peggy and Henry Sharpe Fund
Kelly and Aaron Robinson
James R. Swallow
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Gifts of \$2,500-\$4,999

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Maureen and Bud Cummings
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Hope and Jim Farrell
Bruce Gardner
John P. Heffernan, MD
Jane and Thomas Holt, Jr.
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Ruth and Jeffrey Jarrett, PhD

Peter F. Kohlsaat, Sr.

Anne Liberman

Joanne M. Daly and Guy Millick

Janice Rabinowitz

Gail and Douglas Ricci

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Gifts of \$1,000-\$2,499

Dawn and Ted Almon
Patty and Melvin G. Alperin Fund
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* Deceased



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Judith and William H. Taft, IV
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 Amy and Justin Walsh
 Clare Stone and Martin Wencek
 The Winter Family Foundation
 Charlotte and John Woodhead

2025 DONOR DIRECTED GIVING

The following individuals have made gifts of \$1,000 or more to support special projects and programs at South County Health.

The Ahlborg and Greim Families
 Richard D. Aiello
 Anonymous
 Balise Family
 Chip Bolster
 Marjorie and Russell Boss
 Thomas Breen
 Barbara and Stephen Bucci
 Gina Catalano
 Alicia Kilduff and Kevin Charpentier, MD
 Carol and Ed Cimilluca
 Ian T. Clark
 Sandra and Domenic Coletta
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 Davitt Design Build, Inc.
 Lynne and Daniel Driscoll
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 Joseph F. Matthews and Family
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 Robert and Patricia Thavenius
 Maggie Thomas
 Susan Tietze
 Barry and Deborah Wepman
 Westerly Community Credit Union
 Victoria and Bruce Wicks
 Katherine and David Whitney
 Barbara E. Wolfe
 Ken and Dorothy Woodcock



SPECIAL THANKS TO OUR BUSINESS PARTNERS

EXECUTIVE CLUB

\$50,000+



LEADERSHIP SOCIETY

\$15,000



ASSOCIATE CLUB

\$9,000



*As of December 31, 2025



SOUTH COUNTY HEALTH

100 Kenyon Avenue, Wakefield, Rhode Island

For the digital version of this annual report, visit annualreport.southcountyhealth.org



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